

The Cleveland Eye Bank is committed to protecting your online privacy while you use the services provided on our website. We urge you to read this privacy policy in its entirety so you will understand all of the practices and procedures we follow relating to your online privacy.

What this Privacy Policy Covers

In this privacy policy, **The Cleveland Eye Bank** will inform you about the type of information that is collected about you on this website, how the information is collected, how the information is expected to be used and to whom it is expected to be given. This privacy policy will also tell you how to limit our use of your personal information.

Contact our Website

This website is the responsibility of **The Cleveland Eye Bank**. You can contact us by email at finance@clevelandeyebank.org or regular mail at 11100 Euclid Avenue, Cleveland, OH 44106-1716

What Kind of Personal Information The Cleveland Eye Bank Collects

While we don't ask for any registration or personal information to browse our site, some information about your server address, Web browser, and computer system are automatically transmitted to our Web servers so that we can operate our site on the Internet. If you choose to make a donation online, we require that you give us some personal information (including your name, address, e-mail address, and other similar information). To make an online donation, you must provide contact information (such as name and billing address) and financial information (such as credit card number and expiration date). In addition, as part of our site operation, we reserve the right to automatically collect and track:

- The home server domain name, e-mail address, type of computer, and type of Web browser you are using while you visit our website.
- Information on what pages of our website you access.

How We Use Your Personal Information

The Cleveland Eye Bank stores its donor information in a database. Credit card information is stored on a secure server. We restrict access to your personal information to those employees who need to know that information to process your donation as well as to assist us in customizing the content of our site to provide information that may be of interest to you.

The Cleveland Eye Bank does not currently sell or rent your personally

identifiable information to other companies. We do, however, reserve the right to do so and will not notify you or obtain your consent prior to sharing, selling or otherwise disclosing your personal information to third parties.

The Cleveland Eye Bank will share your personally identifiable information with other companies when:

- We are required by law to provide your information; or
- We find that your actions on our website violates our Terms of Use agreement that you agree to by using our website.

Security

The importance of security for all personally identifiable information associated with our users is of great concern to us. Financial information, if collected, is transmitted from your computer to our server using encryption software. Only those employees who need access to our users' information to process your order are allowed access, as described above.

Return Refund Policy

All donations to **The Cleveland Eye Bank** are final.

Cookies

A "cookie" is a persistent client side hypertext transfer protocol file. Cookies are pieces of information that a website can transfer to a visitor's hard drive for record-keeping purposes. Cookies help Web surfing by saving visitor preferences and other information. The use of cookies is a widespread industry standard and thus many major websites use cookies.

We reserve the right to use cookies on our website.

Most Web browsers are initially configured to accept and process cookies. You can configure your browser to refuse cookies.

More extensive information concerning cookies is available on the World Wide Web by searching for the word "cookies". If you have any questions concerning our use of cookies, please contact us.

Links to Other Web Sites

Our website may contain links to other Internet websites. We encourage our partners, contributors and other third parties to implement policies and practices that respect your privacy.

We are not, however, responsible for other website's privacy practices or website content. Occasionally, you may receive cookies from third party advertisers, partners and vendors. We do not control these cookies.

Changes to this Privacy Policy

We reserve the right to change this policy at any time. We ask that you review this privacy policy from time to time to insure you are familiar with the most current version of it.

Opting-Out

You may opt-out of having your personal information collected by contacting us by e-mail finance@clevelandeyebank.org or by regular mail at **11100 Euclid Avenue, Cleveland, OH 44106-1716**. Please note that in order to fulfill certain obligations, we may need to continue sending you notices or other important information concerning any information you previously requested.

Acceptance of this Privacy Policy

By using this website, you agree to the terms as well as any posted changes of this Privacy Policy. If you do not agree to the terms, DO NOT use our website.

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